Client Resource Guide





Reed Smith **Hurricane Irma**Disaster Relief Resources Guide

Individuals impacted by Hurricane Irma will generally have claims relating to flooding of their homes and/or automobiles. For homes, the entire floor of flooding must be cleared of impacted carpet/flooring, cabinets, dry wall up several feet, appliances, and personal property. Construction to repair flooded homes is expected to take five to 12 months, and individuals will need to obtain temporary housing for a prolonged period of time.

Auto Insurance

An estimated 500,000 to 1 million automobiles were damaged by Hurricane Harvey flooding in Texas, and comparable numbers can be expected from Hurricane Irma.

Automobile damage from flooding is generally covered under the Comprehensive coverage portion of the policy. Individuals should obtain a complete copy of their automobile insurance and submit a claim to their automobile insurer.

Flood Insurance

Flooding from Irma, particularly from storm surge, will impact a large number of homeowners. Only 42 percent of impacted homes along Florida's 38 coastal counties may have flood coverage.

Individuals with flood insurance under the National Flood Insurance Program (NFIP) should file a claim through their insurer. NFIP policies are often managed by an individual's regular home insurer. The form policy generally covers up to \$250,000 to repair/replace real property, and \$100,000 to repair/replace personal property. An advance of \$5,000 to \$10,000 is usually available, if needed, and homeowners need to follow NFIP guidelines to avoid mold (which is not covered).

Individuals should obtain complete copies, including endorsements, of all homeowner and flood policies, and file claims under both policies. FEMA information on filing NFIP flood claim is available here: https://www.fema.gov/nfip-file-your-claim. A proof of loss is generally required within 60 days of date of loss, although FEMA often extends the proof of loss deadline to one year following major disasters. Be sure to pay attention to deadline extensions through the FEMA website: https://www.fema.gov.

Under the NFIP standard policy, certain types of real property and all personal property are covered only at "actual cash value" or depreciated value, rather than at replacement value. A FEMA summary of the coverage available under the form NFIP policy is available here: https://www.fema.gov/media-library/assets/documents/12179.

NFIP insurance may also pay for the increased cost of compliance with codes, up to \$30,000. https://www.fema.gov/increased-cost-compliance-coverage. Generally, if more than 50 percent of the value of a home was damaged, there may be newer code requirements that must be met. Such codes may require raising the elevation of a home, demolishing it, or relocating to a new site.

Homeowners Insurance

Homeowners insurance may cover other types of damage, particularly wind damage, but generally excludes flood. Many homes may be damaged by both wind and flood. The Florida Supreme Court has held that where both covered and excluded causes of loss contribute to property damage (such as wind and rain), and no single cause can be considered the sole or "proximate" cause, the loss is covered *unless* the homeowners policy specifically contains "anticoncurrent causation" language in the policy, excluding coverage for damage resulting from both covered and excluded causes of loss. http://caselaw.findlaw.com/fl-supreme-court/1756307.html Determining the full scope of coverage available to homeowners will require careful review of applicable policy language, and will depend on the individual circumstances surrounding each loss.

Claims should be made immediately so an adjuster can inspect the property to determine if any damage is covered by the homeowners policy.

SBA Disaster Loans

Even with flood insurance, most individuals will have a significant gap between their actual costs from the disaster and the insurance proceeds.

The Small Business Administration provides low interest (generally less than 3.5 percent) long-term loans to individuals impacted by disasters, up to \$200,000 to repair/replace real property, and \$40,000 to repair/replace personal property on their primary residence. Most people can demonstrate the economic ability to repay an SBA loan and qualify for the loan. Collateral is not necessary to qualify for an SBA disaster loan, i.e., the home does not need to have sufficient equity to cover the loan. A fact sheet about qualifying for the program is available here: https://www.sba.gov/sites/default/files/articles/sba-disaster-loans-faq.pdf

All impacted individuals should go through the process of applying for an SBA loan, because it impacts the ability to obtain certain FEMA assistance (that does not need to be repaid).

FEMA Disaster Assistance

FEMA aid is generally considered emergency assistance of last resort to help individuals find temporary housing, and to be able to return to their primary residence. FEMA aid is available for temporary housing, repair, replacement, housing construction, and other basic needs. The cap on assistance is about \$33,000 per household.

Individuals have 60 days from the date of the disaster to apply for FEMA disaster assistance, although the date is expected to be extended. Every impacted individual should immediately file for aid at https://www.disasterassistance.gov/.

Information from FEMA on Irma is available here https://www.fema.gov/hurricane-irma. Additional disaster recovery information from the Florida Division of Consumer Services is available here: http://www.myfloridacfo.com/Division/Consumers/HurricaneIrma.htm

FEMA assistance is generally not available if any other funding source is available, including insurance, an SBA loan, or private or other charitable donations. However, FEMA will advance immediate funds to individuals that they may need to pay back if those costs are ultimately covered by insurance or paid by another source.

FEMA temporary housing assistance is available regardless of income, generally for three months for homeowners and one month for renters, but that may be extended based on individual circumstances.

Tenants Issues

Individuals may have issues with their landlords involving the condition of the damaged premises. The lease governs the tenant's rights and generally requires that actions be taken in writing, such as a notice of termination. Individuals may need to negotiate with their landlords to delay or reduce rent, but ultimately it may be necessary to pursue legal action.

Here is a link to general information on tenant rights published by FloridaLawHelp.org: https://floridalawhelp.org/resource/disaster-information-for-renters-m-11?ref=q4Mox

Replacing Original Documents

Individuals may need to replace original documents. Copies of insurance policies may be obtained directly from the insurers. Proof of insurance may be available from a broker, who can assist with obtaining a full copy of any policy. Attorneys who assisted with home closings may have copies of deeds, mortgages, plats of survey and real estate appraisals (often with pictures of the home).

Here are some additional links to assist with that process:

Social Security Issues and to Replace Card https://www.ssa.gov/

Florida Driver's License Replacement http://www.flhsmv.gov/ddl/replace.html

Vital Records (Florida) apply online http://www.floridahealth.gov/certificates/certificates/

Vital Records (Other States) see www.cdc.gov/nchs/w2w.htm

Tips on Hiring a Contractor

Individuals should be careful about selecting their contractors, and should check the following tips and resources provided by the Florida Department of Business and Professional Regulation:

http://www.mvfloridalicense.com/dbpr/os/communications office/HurricaneGuide.html

Enrolling Your Child in a Different School after Irma

http://www.fldoe.org/accountability/data-sys/school-dis-data/index.stml

Finding a Lawyer

Florida State Bar disaster resources and attorney referral service https://www.floridabar.org/news/hurricane-irma- updates-for-fl-bar-members-and-fl-consumers/

https://www.floridabar.org/public/consumer/pamphlet023/#WHO%20WILL%20PROTECT%20MY%20LEGAL%20RIGHT S%3F

https://www.floridabar.org/public/consumer/pamphlet023-sp/ (En Español).

For low income individuals (and pro bono hotlines)

https://www.floridabar.org/public/probono/

https://floridalawhelp.org/resource/hurricane-irma#C304CC2F-CC68-41E5-AAD6-F8BA02B275E0

Help for Attorneys Assisting Irma Victims

Here are some resource materials from the State Bar of Florida https://www.floridabar.org/public/hurricaneinfo/

Unemployment Assistance

Information regarding eligibility for unemployment assistance in areas of Florida impacted by Hurricane Irma can be found here:

http://www.floridajobs.org/office-directory/division-of-workforce-services/reemployment-assistanceprograms/disaster-unemployment-assistance

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